

EMERGENCY

FOR YOUR SAFETY AND SECURITY

Safety

In order to be prepared in the event of emergency, please take a moment to familiarize yourself with this information. You should always take note of exits and emergency procedures of any high-rise building which you enter.

Fire

If you discover a fire either in your room or in any other area of hotel:

- Activate the nearest fire alarm
- Notify the Reception on extension '0' of the fire location
- Leave your room with the room key
- Close the door behind you
- Go directly to the nearest fire exit
- Proceed down the fire staircase to the street
- DO NOT RUN
- DO NOT USE THE ELEVATORS
- Once on the street, assemble as directed by the Fire Warden

In the event of an Evacuation Order:

- Take your room key, wallet and passport
- Leave your room immediately, close the door behind you
- Go directly to the Fire Exit and proceed down to the street
- DO NOT RUN
- DO NOT USE THE ELEVATORS
- Assemble as directed

If you are in a room and unable to escape:

- Notify the Reception on extension '0'
- Stay in the middle of your room and stay low to the ground
- Cover your nose and mouth with a wet towel
- Place wet towels and sheets to seal cracks around the door
- Stay calm, remember we know where you are and help is on the way

Fire Escape Route

Located on the back of every guest room door, the hotel floor plan shows the nearest emergency exits from your room.